

A form should be submitted for all merchant bank change requests.

These forms are designed to be self explanatory and user friendly. If you have questions about these forms, please contact your Relationship Manager or eCommerce Customer Care. Customer Care is available Monday thru Friday between the hours of 8:00am and 5:00pm (eastern).

Phone: 844.843.6111 opt 3

E-mail: ecc@vantiv.com

Please note that there are separate forms for domestic and international bank change requests. You can go directly to these forms by clicking on one of the links below.

Please include a copy of a voided check or a letter from the bank

[DOMESTIC BANK CHANGE TEMPLATE](#)

[INTERNATIONAL BANK CHANGE TEMPLATE](#)

Thank you for your continued partnership!

Worldpay eCommerce Merchant Services

Please fill out the following information for each merchant/division

ALL fields are required to make the change

Please include a copy of a voided check or a letter from the bank

Merchant/Division Name: _____

Merchant/Division ID: _____

Merchant/Division Address: _____

Required Effective Date: _____

Bank Name: _____

Bank Address: _____

Bank Contact Name: _____

Bank Contact Phone Number: _____

Business Name on Account: _____

Previous/Current Funding Method: ACH Wire

New Funding Method Desired: ACH Wire

New ACH Bank Account Number: _____ New ACH Bank Routing Number: _____

New Wire Bank Account Number: _____ New Wire Bank Routing Number: _____

Please fill in both ACH and Wire information regardless of primary funding method

Type of Account: Checking Savings Depository

Is the desired bank account set up for capability to credit and debit form? Yes No

Worldpay must have the ability to debit from the deired bank account, if necessary, as well as credit the account

Reason for Switching Bank: _____

*If you are changing this information as well for Amex and/or Discover (if settled directly)
they will need to be contacted individually*

Additional Notes:

Please fill out the following information for each merchant/division

ALL fields are required to make the change

Please include a copy of a voided check or a letter from the bank

Merchant/Division Name: _____

Merchant/Division ID: _____

Merchant/Division Address: _____

Required Effective Date: _____

Bank Name: _____

Bank Address: _____

Bank Contact Name: _____

Bank Contact Phone Number: _____

Business Name on Account: _____

Previous/Current Funding Method: ACH Wire

New Funding Method Desired: ACH Wire

New ACH Bank Account Number: _____ New ACH Bank Routing Number: _____

New Wire Bank Account Number: _____ New Wire Bank Routing Number: _____

Swift Code: _____

IBAN#: _____

Please fill in both ACH and Wire information regardless of primary funding method

Type of Account: Checking Savings Depository

Is the desired bank account set up for capability to credit and debit form? Yes No

Reason for Switching Bank: _____

*If you are changing this information as well for Amex and/or Discover (if settled directly)
they will need to be contacted individually*

Additional Notes: